**Knowledge Transfer Package**

**Purpose**: Ensure business continuity by transferring all necessary knowledge to operations/support teams.

**Contents**:

* **Training Materials**: Slide decks, recorded video walkthroughs, instructor manuals
* **System & Technical Manuals**:
  + AI optimization engine configuration guide
  + Monitoring & alerting setup documentation
  + OSS/BSS integration instructions
* **FAQs & Troubleshooting Tips**
* **User Guides**: For NOC, Field Teams, and Tier-1 Support

**Format**: ZIP folder with PDFs, videos, PowerPoints, and editable docs